



FAC-PPM Virtual Instructor-Led Training Technical Requirements

Hardware & Software Requirements

- Operating Systems
 - Intel Pentium® 4 with 2.5 GHz or faster processor -OR- Intel Mac
 - A minimum of 1 GB of RAM
 - Minimum screen resolution of 1024 x 768
 - Support for ActiveX or Java within your browser. Latest version of Java installed.
 - Adobe Flash Player 13 or higher
- Internet and Browser
 - Reliable connection to the Internet via cable modem, DSL or Corporate LAN. A wired Internet connection is strongly recommended.
 - Internet Explorer 7 or higher; Mozilla Firefox 25 or higher; Safari
 - You will also need to make sure that in your browser settings:
 - Cookies are allowed for <https://managementconcepts.csod.com>
 - Pop-up blockers are disabled for <https://managementconcepts.csod.com> and <http://managementconcepts.adobeconnect.com>

Audio

- Phone line (preferably a landline) and phone headset (wired backup recommended if using a wireless headset)

Mobile (Only if using a mobile device to access course materials)

- Apple supported devices: iPad 2,3,4 with Retina display, iPad mini, and Apple supported OS versions summary: iOS 6 and higher
- Android supported devices: Tablets running Android OS 4 and above, Samsung Galaxy Tablets Nexus 7, 9, 10 tablets

Other

- Ensure your system can support the Adobe Connect platform. [Test your system here.](#)
- Ensure you can access the Student Central. [Test your system here.](#)